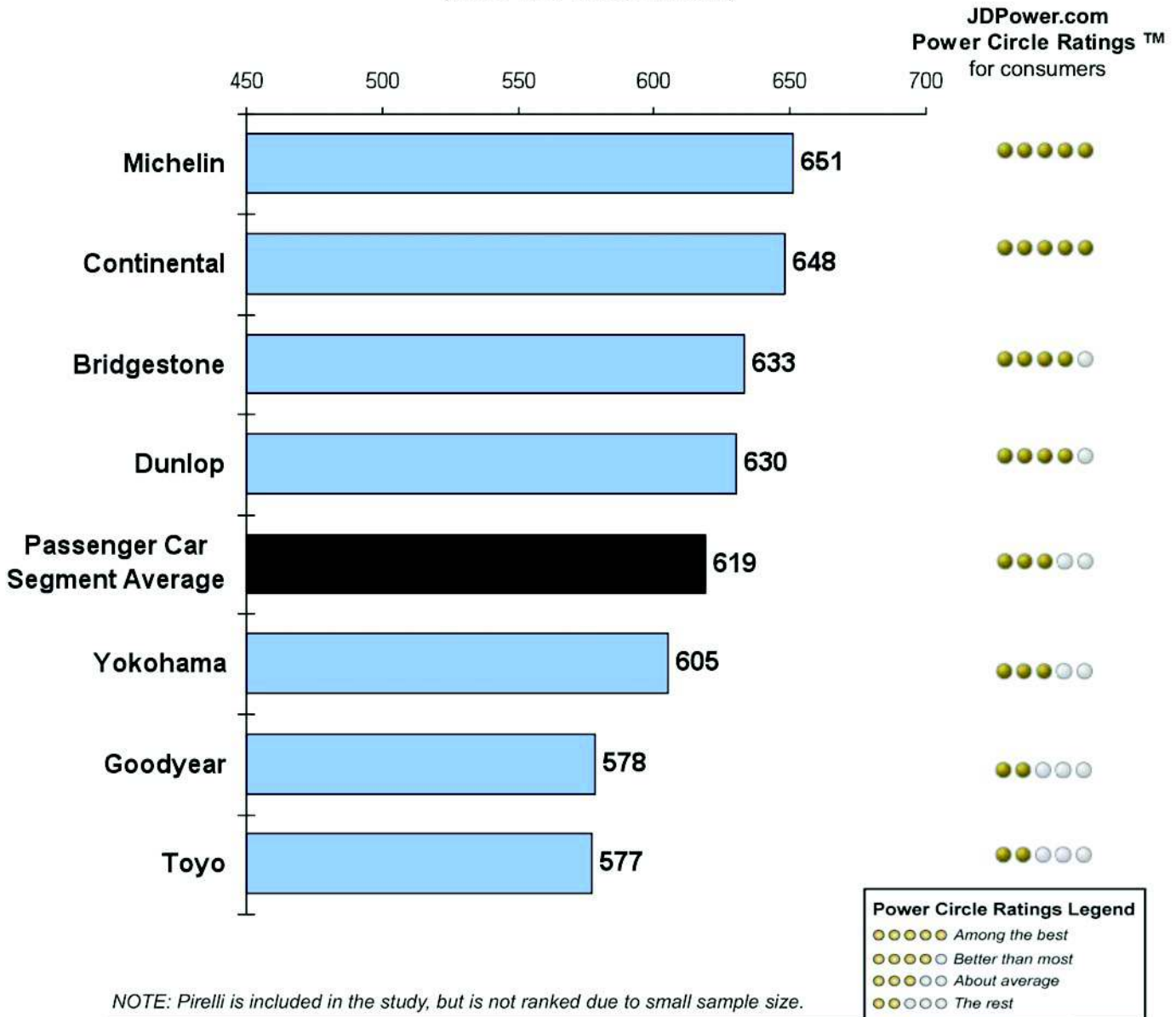


J.D. Power Asia Pacific 2012 Japan Original Equipment Tire Customer Satisfaction StudySM

Customer Satisfaction Index Ranking Passenger Car Segment *(Based on a 1,000-point scale)*



Source: J.D. Power Asia Pacific 2012 Japan Original Equipment Tire Customer Satisfaction StudySM

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