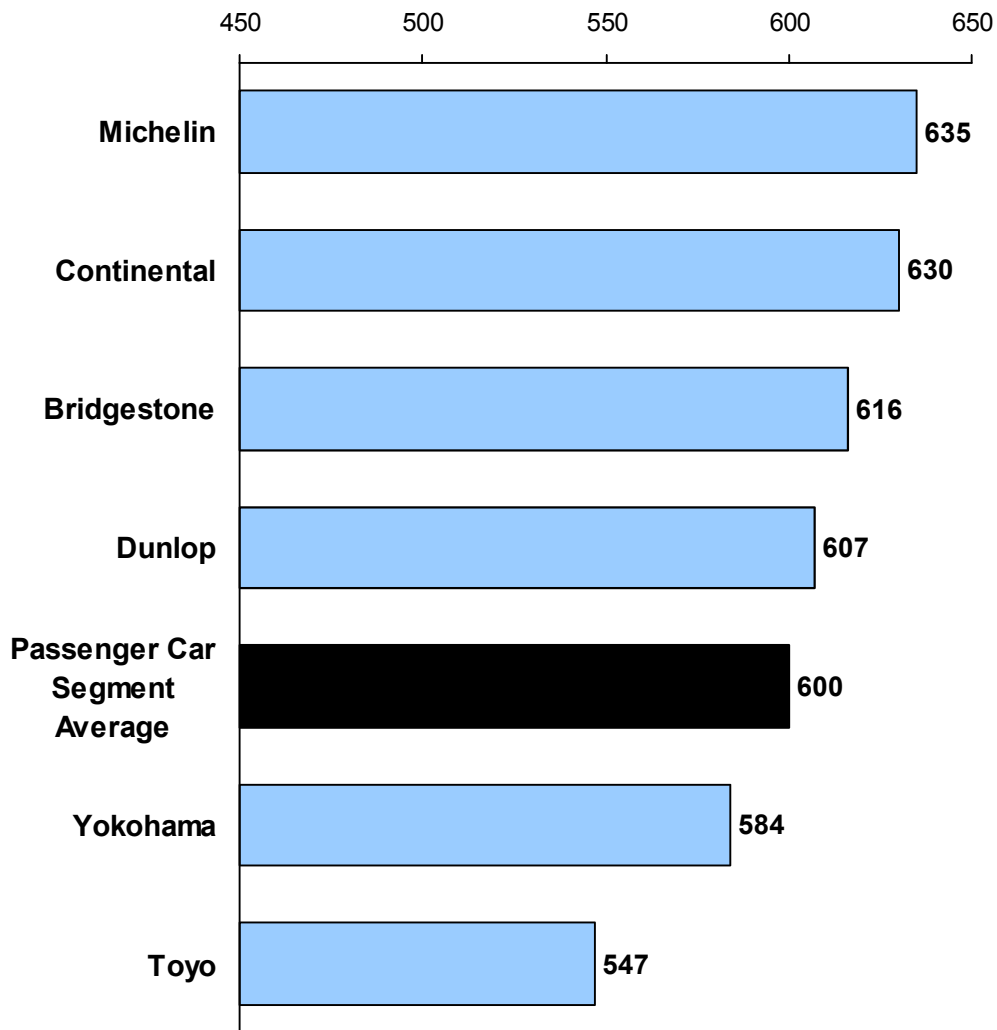


J.D. Power Asia Pacific 2010 Japan Original Equipment Tire Customer Satisfaction StudySM

Customer Satisfaction Index Ranking Passenger Car Segment (Based on a, 1,000-point scale)



Included in the study, but not ranked due to small sample size are: Goodyear and Pirelli.

Source: J.D. Power Asia Pacific 2010 Japan Original Equipment Tire Customer Satisfaction Index StudySM

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