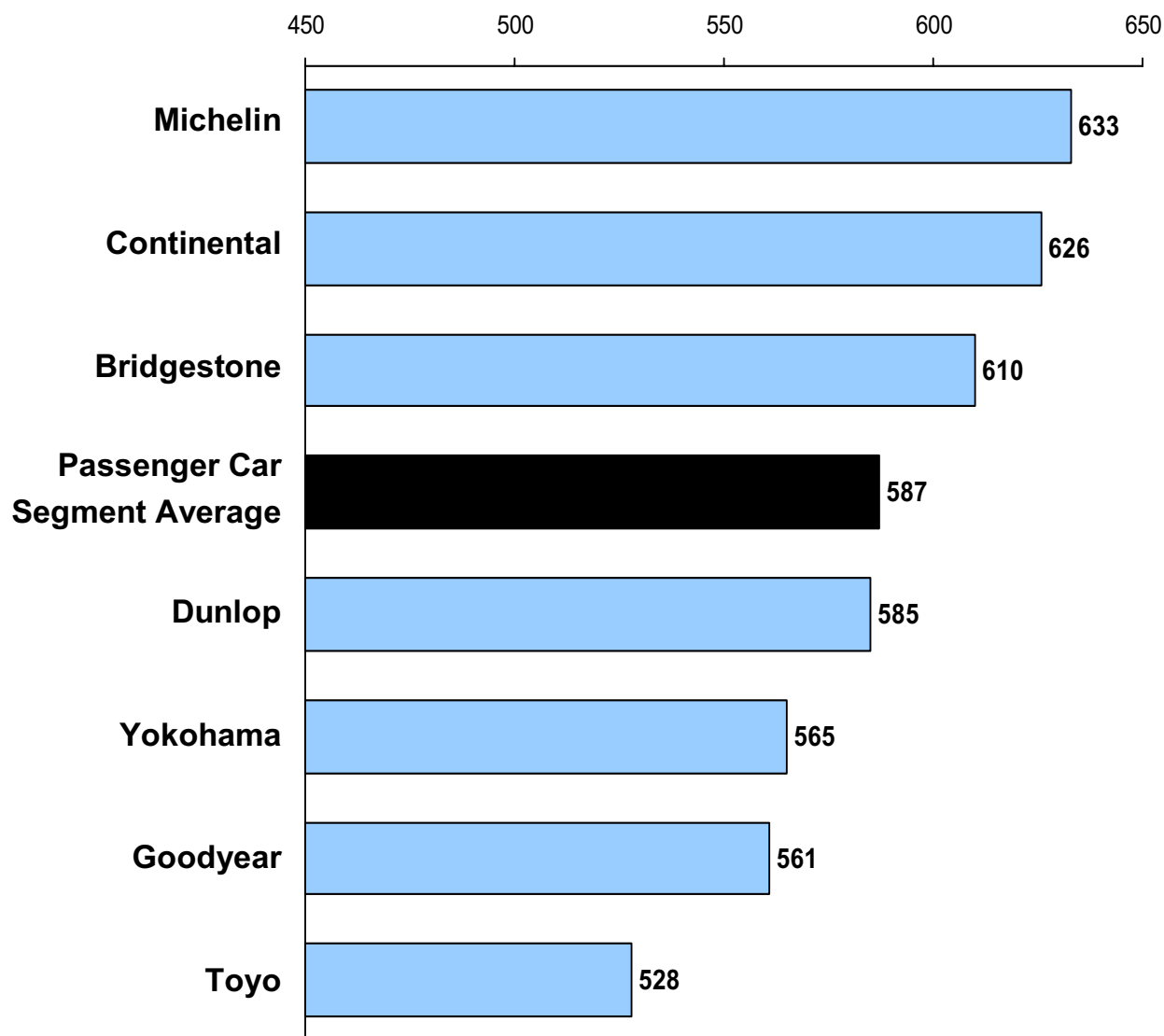


J.D. Power Asia Pacific 2009 Japan OE Tire Customer Satisfaction StudySM

Customer Satisfaction Index Ranking Passenger Car Segment (Based on a, 1,000-point scale)



NOTE: Pirelli is included in the study but not ranked due to small sample size.

Source: J.D. Power Asia Pacific 2009 Japan OE Tire Customer Satisfaction Index StudySM

Charts and graphs extracted from this press release must be accompanied by a statement identifying J.D. Power Asia Pacific as the publisher and the J.D. Power Asia Pacific 2009 Japan OE Tire Customer Satisfaction Index StudySM as the source. Rankings are based on numerical scores, and not necessarily statistical significance. No advertising or other promotional use can be made of the information in this release or J.D. Power Asia Pacific study results without the express prior written consent of J.D. Power Asia Pacific.